

Fact Sheet

MO-TIP offers **FREE** professionally trained medical interpreters for limited English proficient (LEP) patients. Via the Missouri Telehealth Network (MTN), staff from Language Access Metro Project (LAMP) can provide interpretation in over 40 languages. Funding for MO-TIP is provided in whole by the Missouri Foundation for Health through **April 30, 2011.**

LAMP currently provides interpreters for these languages:

African Creole, Albanian, Amharic, Arabic, Bengali, Bosnian, Burmese, Chin, Chinese – Mandarin, Chinese – Cantonese, Croatian, Dari, Farsi, French, Haitian Creole, Hebrew, Hindi, Italian, Karen, Kinyarwanda, Kirundi, Korean, Kunama, Kurdish, Lingala, Mandingo, May-May, Nepali, Pashto, Portuguese, Punjabi, Romanian, Russian, Serbian, Somali, Spanish, Swahili, Temne, Tigrinya, Turkish, Urdu, Uzbek, and Vietnamese

A completed Interpreter Request Sheet is needed for every appointment. Requests can be made by:

Phone at **1-866-948-7133**

FAX at **1-314-842-1303**

LAMP will confirm appointments with both the patient and the provider one business day prior to each appointment.

This FREE service is HIPAA compliant and beneficial for both patients and providers.

- MO-TIP will help assure providers are in compliance with:
 - ***Title VI of the Civil Rights Act of 1964*** by allowing equal access for healthcare to their non-English speaking patients.
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 - ***CLAS (Culturally and Linguistically Appropriate Services) standards*** by reducing the linguistic and cultural barriers that exist between the providers and their non-English speaking patients.
- MO-TIP will increase patient comprehension, compliance and satisfaction.

For more information, contact LAMP at 866-948-7133, or visit our website: www.lampinterpreters.org

Funding provided by



MISSOURI FOUNDATION FOR HEALTH